

Professional Safety

Professional Attitude and your Responsibility

The safety of you and your clients is as important as the beauty of their hair.

We offer you products developed with safety in mind. To achieve this follow the safety instructions for use so that they become daily practice in your salon.

It is necessary to create a record card to record client history

The following 3-step consultation with your client should accompany the application of a **L'oréal professional products division Coloration**.

Step 1

Professional Consultation

Your preliminary PROFESSIONAL CONSULTATION is a short questionnaire which will enable you to determine whether:

- You can use colour on your clients' hair
- You need to carry out an Allergy Alert Test

The consultation is your opportunity to show your EXPERTISE AS THEIR PROFESSIONAL HAIRDRESSER and talk them through different colour products available in your salon and what the result will be.

Step 2

How to carry out an allergy alert test

As a result of step 1 you may have to carry out a skin allergy test. Step 2 gives advice on how to carry out an ALLERGY ALERT TEST.

Step 3

How to carry out a colour application

In step 3, you will find SAFETY INFORMATION on how to use hair colourants.

Step 1: Professional Consultation

1	Is your client under 16 years of age ?	NO	YES	 <p>Explain to your client that you cannot colour their hair.</p>
2	Has your client had any allergic reactions to hair colourant products?	NO	YES	
3	Has your client had an allergic reaction to any type of skin tattoo including henna or permanent make-up ?	NO	YES	
4	Does your client have a rash on their face or sensitive, irritated and damaged scalp ?	NO	YES	
5	Is this a new colour client to your salon or are you using a different colourant brand or shade ?	NO	YES	 <p>Carry out an appropriate skin allergy test (see step 2).</p>
6	Has it been more than 6 months since your client* last had a colour in your salon with classic technology?	NO	YES	
7	Is it more than 12 months since your client's* last skin allergy test with classic technology?	NO	YES	
8	Has your client* had any type of skin tattoo including henna or permanent make-up since their last colouration?	NO	YES	
9	Has your client* had an allergic reaction since their last colouration?	NO	YES	
<p>✓ You can make an immediate application of colour to your client's hair (see step 3).</p>				

*Client followed with a record card (for the content of the client record card see the 'QUESTIONS AND ANSWERS' pages).

Step 2:

How to carry out an allergy test

1 First, remove earrings.



2 Then, behind the ear and using a cotton-bud, apply a little of the unmixed product sufficient to cover an area of 1 to 2cm (eg. the size of a small coin)

3 Re-apply 2 or 3 times allowing it to dry between each application.



4 Leave for 48 hours without washing, covering or touching.

If during the course of this period you, or your client, notice any abnormal reactions such as intense reddening, itching or swelling in or around the test area, **DO NOT APPLY THE colourant** and recommend that your client seek medical advice before any further colour applications are made.

If after 48 hours the Allergy Alert Test remains negative, you can proceed to apply the colour (see step 3).

Notes

If you know which brand and shade you will be applying you should use this to carry out the Allergy Alert Test. If you do not know which shade you will be applying you should choose the darkest shade from the chosen brand (1-3 depth).

Step 3:

How to carry out a colour application

1 Read the safety instructions before use.



2 Wear suitable disposable gloves during the preparation, application and rinsing of the product.



3 Avoid contact with eyes. Rinse eyes immediately if product comes into contact with them. If wearing contact lenses, remove them before rinsing the eyes.



4 Rinse hair well after development time.

Notes



- Colouration products are not intended for use on persons under 16 years of age.
- Keep out of reach of children.



- Do not use to dye eyelashes, eyebrows, beard or moustache or for any purpose other than colouring the hair.
- Do not use if the hair has been coloured with henna or with a progressive colour.



- Do not inhale or ingest.



- In case of a reaction during the application, such as intense stinging, a rash or a burning sensation on the scalp, rinse immediately with lukewarm water. In case of shortness of breath seek immediate medical attention. Before colouring the hair again, recommend that your client consult a doctor.



- Use only with recommended oxydants.
Use only the proportions indicated.

Questions and Answers

1. Why should I carry out an Allergy Alert Test on my regular clients once a year (even when they have been visiting my salon every 12 weeks for colour)?

Allergies may develop over time, which is why it is important that you have a full history of previous colour applications and that you check for allergies to hair colorants at least once a year.

2. What colour should I use to carry out the Allergy Alert Test?

- If you know which brand and shade you will be applying you should use this to carry out the Allergy Alert Test.
- If you do not know which shade you will be applying you should choose the darkest shade from the chosen brand (1-3 depth).

3. Do I need to carry out the Professional Safety Protocol every time my client visits the salon for a colour service?

Yes, as your client's situation may have changed since their last visit, resulting in different answers at step 1 - Professional Consultation.

4. My client has a pre-lightener (bleach) applied, do I need to do the Allergy Alert Test?

No, an Allergy Alert Test is not recommended for prelightener (bleach) products, but if there is a likelihood of a colour/toning pigments being applied during the same visit you must carry out the Allergy Alert test at least 48 hours before the application.

5. Why do I have to leave the Allergy Alert Test on my client for 48 hours?

The reaction can take up to 48 hours to develop, if you cut corners you risk missing a skin reaction.

6. Should I clean the skin with surgical spirit before I carry out the Allergy Alert Test?

No, this is not advisable.

7. Why does my client's skin tattoo make a difference?

Certain substances found in some permanent or temporary skin tattoos may themselves cause an allergic reaction therefore in this case an Allergy Alert Test must be carried out.

8. What do I do if my client has a reaction to the Allergy Alert Test?

Do not apply the colour and recommend that they seek medical advice before colouring their hair.

9. My client has previously reacted to the Allergy Alert Test, what advice do I give?

They must not use any hair coloration products (including another manufacturer) and advise them to have a consultation with a doctor.

10. My client has reacted during the 48 hours after this colour application, what advice do I give?

Allergy reactions to a colour are rare, but if your client* has a reaction during the 48 hours after a colour application recommend, as for all other allergic reactions, to have a consultation with a doctor.

11. Should I keep a record of each Allergy Alert Test?

Yes, on your client record card (subject to local laws for the privacy protection of personal computer records). You need to keep records to show your duty to care.

12. What information needs to be included on the client record card?

- Condition of the scalp
- Date of Allergy Alert Test
- Result of Allergy Alert Test
- Coloration applied (Brand, Shade, Mixing, Oxydant)
- Date of last colouration application

13. What do I do if my client has a reaction such as an irritation or a burning sensation during a colour application?

Immediately rinse the hair thoroughly with lukewarm water and cleanse the hair with a diluted shampoo.

If irritation persists recommend that they consult a doctor.

* Regular client who satisfies the requirements of step 1 and therefore upon whom you have not done the Allergy Alert Test before this colour application because their last Allergy Alert Test was done by you less than 12 months before.

For further information please contact:

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